

Training Services

A Little Bit About our Training Services...

Coveo offers virtual instructor-led training courses that cover just the right level of content to make you successful with your Coveo environment. Our advanced courses include hands-on exercises for a rich training experience and can also be taught in a classroom environment.

Overview: Training Services

- ▶ To access our page with training cost information, visit this link: <http://www.coveo.com/en/support/training>
- ▶ For course locations and schedules, visit this link: <https://attendee.gototraining.com/87n2t/catalog/5301031796957172736>
- ▶ If you would like more information on our services, please click on this link: <http://www.coveo.com/en/support/services>
- ▶ Contact Your Customer Success Manager or Client Executive for any issues or questions about training.
- ▶ Contact our training department for any other training requests at: trainingrequest@coveo.com

Courses

To support your team's learning on Coveo, we have developed and regularly offer the following courses.
Time Frame: Approximately twice a month, depending on capacity and demand.

▶ Basics - 100 - Free Videos

Intro to Search

For anyone interested in gaining a basic overview of how to search with Coveo and explains basic search functionality.

▶ Core – 200 – 4 hours of Instruction (\$250 per person)

Coveo Fundamentals

Learn the basic features of the Coveo platform including: cloud architecture, indexing, querying, search and usage analytics.

Search Analytics Essentials

Gain a basic understanding of how to create analytics reports and use them to manage search success for your organization.

Search Design Essentials

Learn how to design a search experience using the Coveo Interface Editor without having to write code.

▶ Advanced – 300 – 8 hours of instruction (\$500/person)

Platform Administration

Learn how to manage data sources and user roles within the Coveo platform. This class includes information on the different Coveo connectors, expression and ranking basics as well as a behind the scenes look at the converter API.

▶ Advanced – 300 – 16 hours of instruction (\$1000/person)

Search Development

Learn how to maximize your Coveo search experience using the Coveo JavaScript Search UI Framework and how the Coveo APIs can enhance the capabilities of your Coveo implementation for a deeper integration.

▶ Other Important Course Details

Access our Course Calendar

Access our Virtual Instructor-Led Training Calendar:
<https://attendee.gototraining.com/87n2t/catalog/5301031796957172736>

Access our Video Library

Coveo Training Videos:
https://onlinehelp.coveo.com/en/cloud/video_library.htm

Learning Paths & Learner Profiles

To get the most value out of your investment in Coveo, we recommend the following courses for each member of your project team:

▶ Learning Profile	Basic - 100 Level	Core - 200 Level	Advanced - 300 Level
<p>Project Team</p> <p>Anyone who is currently or participated recently in a Coveo implementation project and is responsible for the ongoing maintenance of the solution.</p> <p>Business Driver: Deploy the best solution possible within the project timeline while satisfying all core business requirements.</p>	Intro to Coveo Search	Coveo Fundamentals Search Analytics Essentials	
<p>Analyst</p> <p>Business experts who define analytics, manage search optimization and relevancy in alignment with business objectives.</p> <p>Business driver: Provide a simple, efficient and relevant search experience for all stakeholders of the organization.</p>	Intro to Coveo Search	Coveo Fundamentals Search Analytics Essentials	
<p>Designer</p> <p>Domain experts who identify data sources, requirements and design UI search experiences.</p> <p>Business driver: leverage the most relevant and knowledgeable content throughout the organization to create maximum value.</p>	Intro to Coveo Search	Coveo Fundamentals Search Design Essentials	
<p>Administrator</p> <p>Deploys the Coveo Platform to manage data sources, users and roles, and maintains the overall system health.</p> <p>Business driver: Provide a stable and efficient search solution that the enterprise trusts will be constantly available to all stakeholders.</p>	Intro to Coveo Search	Coveo Fundamentals Search Design Essentials	Platform Administration
<p>Developer</p> <p>Crafts and customizes the search experience leveraging the Coveo APIs and tools.</p> <p>Business driver: utilize current best practices to ensure a cost effective approach to developing a world-class search experience for all stakeholders in the organization.</p>	Intro to Coveo Search	Coveo Fundamentals Search Analytics Essentials Search Design Essentials	Platform Administration Search Development

Visit our website or contact us to learn more:

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