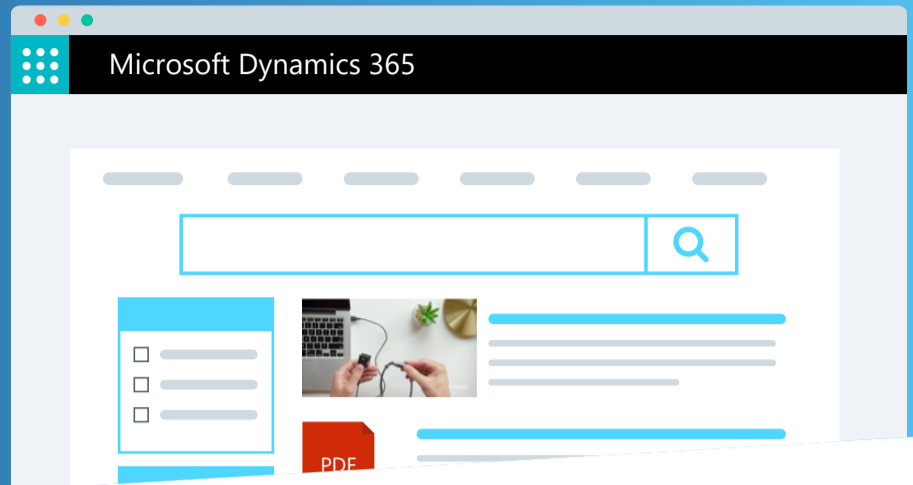


# Coveo for Microsoft Dynamics 365

AI-Powered search and insights that delivers more personalized and relevant experiences within Dynamics 365 and beyond.



## Editions & Pricing

### 30-DAY TRIAL

Sample for a limited time Coveo Machine Learning, relevance tuning and drag-and-drop search UI's on your existing Microsoft Dynamics 365 instance and your favorite cloud or on-premise sources.

Available at \$USD  
\$0/30 days

**Content Sources**  
Entire stack of 50+ Cloud & On-prem Sources

**Index Items**  
1,000,000 items included

**Usage Analytics & Machine Learning**  
30 days

Ideal for getting a taste of how AI-Powered Search can impact your business.

[GET STARTED](#)

### PRO

Get Coveo Machine Learning, relevance tuning and drag-and-drop search UI's on your existing Microsoft Dynamics 365 instance and pre-built connectors to your favorite cloud sources.

Starting at \$USD  
1,500/mo

**Content Sources**  
Dynamics & Any 2 Cloud Sources

**Index Items**  
500,000 items included

**Usage Analytics & Machine Learning**  
6 months of data

Ideal for users needing AI-powered search and recommendations for limited cloud-based content sources.

[CONTACT US](#)

### ENTERPRISE

Get unlimited connectivity to Dynamics 365, Cloud and on-premise content sources. Have requirements for large index sizes and usage data? Contact us to talk about it.

Starting at \$USD  
2,500/mo

**Content Sources**  
Entire stack of 50+ Cloud & On-prem Sources

**Index Items**  
1,000,000 items included

**Usage Analytics & Machine Learning**  
Multi-Year

Ideal for users requiring AI-powered search and recommendations for many cloud or on-premise content sources.

[CONTACT US](#)



# Editions & Pricing

## DETAILED FEATURES

	PRO	ENTERPRISE
<b>Application</b>	Unified Global Search Insight Consoles / Customer Service / Portal Community	Unified Global Search Insight Consoles / Customer Service / Portal Community
<b>Cloud index</b>	✓	✓
<b>Customizable Search Interface</b>	✓	✓
<b>Customizable Relevance Algorithm</b>	✓	✓
<b>CONTENT SOURCES</b>		
<b>Dynamics 365</b>	✓	✓
<b>Sources</b>	ANY 2 Cloud sources from the following available list:  Microsoft SharePoint Online, Microsoft OneDrive for Business, Box, Lithium, Web, Sitemap, Push API, REST API, Amazon S3, RSS, YouTube, Confluence Cloud, Google Drive, Dropbox, JIRA Cloud, Jive Cloud, Zendesk  <a href="#">View Complete List</a>	All Cloud Sources  All On-premise sources (From our entire stack of Cloud and On-premise sources )  <a href="#">View Complete List</a>
<b>Items</b>	500,000 Items Included	1,000,000 Items Included
<b>USERS AND VOLUME</b>		
<b>Customer Engagement</b>	Up to 75 users included in base price	<a href="#">Contact Us</a>
or		
<b>Community Portal</b>	100,000 queries per month included in base price	100,000 queries per month included in base price



# Editions & Pricing

## DETAILED FEATURES

PRO

ENTERPRISE

### CONTRACTUAL TERMS

Minimal Commitment

36 months

36 months

Pricing

All prices quoted in US dollars and valid for three-year contracts only. [Contact Us](#) for a custom quote.

Agreement

[Customer Agreement](#)

[Contact Us](#)

### MACHINE LEARNING

Automated Relevance Tuning



Query Suggestion



Term Detection



Coveo ML Recommendations



Coveo ML Personalization



Self-Service Case Deflection Workflow



### USAGE ANALYTICS

Events

Unlimited search-related events  
100,000 custom events

Unlimited search-related events  
100,000 custom events

Data Visibility

6 months

Unlimited

Dashboards

Unlimited

Unlimited

Data Export



Custom Dimension

10

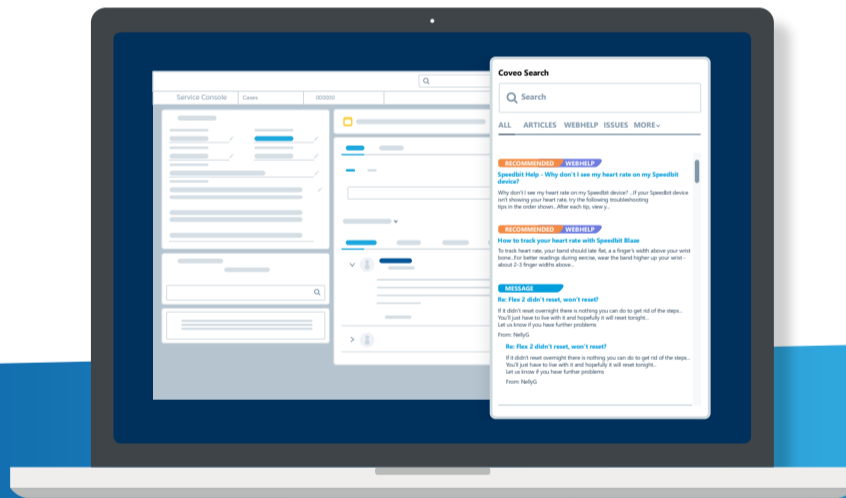
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# Editions & Pricing

## DETAILED FEATURES

	PRO	ENTERPRISE
<b>CUSTOMER SUCCESS AND SUPPORT</b>		
Community and Self-Service Support	✓	✓
Coveo Support	✓	✓
Implementation Support	Basic Package Included Additional Packages Available	<a href="#">Contact Us</a>
Coveo Customer Success Packages	Highly Recommended (\$5,000 - Implementation Starter Package)	<a href="#">Contact Us</a>
Non-Production Orgs	Available at additional costs	<a href="#">Contact Us</a>



## Start your Relevance Transformation

[COVEO.COM/DYNAMICS](https://www.coveo.com/dynamics)