



Training Services

Coveo Training helps customers and partners unlock the power of AI-Powered Coveo Search Solutions by offering multiple learning paths tailored to divergent audiences and learning styles.

Learning Delivery Methods

Coveo Delivery Offerings	
Access our Virtual Instructor-Led (VILT) Calendar	Virtual Instructor-Led Training Calendar
Access our On-demand Course Catalog	Coveo On-Demand Training Recording Catalog
Access our eLearning Video Library	Coveo eLearning Video Library
Access our page with training cost information	Coveo Training Page

Learning Paths & Profiles

To get the most value out of your investment in Coveo, we recommend the following courses for each member of your project team:

Learning Specialty	Recommended Learning Path	Total Price per person (USD)
Business User Anyone participating in a Coveo implementation project and is responsible for the ongoing maintenance of the solution; Business experts who define analytics, manage search optimization and relevancy in alignment with business objectives	Coveo Basic Analytics Coveo Intermediate Analytics	\$500
Administrator Deploys the Coveo Platform to manage data sources, users and roles, and maintains the overall system health, using the Coveo Enterprise, Coveo for Salesforce or Coveo for Sitecore solutions..	Coveo Cloud Platform Administration OR Coveo for Sitecore Administration	\$750
Developer Crafts and customizes the search experience leveraging the Coveo APIs and tools.	Coveo Cloud Platform Administration OR Coveo for Sitecore Administration Coveo for Salesforce Developer OR Coveo for Sitecore Developer	\$1,250 - \$1,750



Courses

To support your team's learning on Coveo, we have developed and regularly offer the following courses. Our advanced courses include hands-on exercises for a rich training experience and can also be taught in a classroom environment. Our self-paced training helps you learn on-demand in micro-learning units.

▶ Beginner		Length	Delivery	Price pp (USD)
Coveo Fundamentals*	Learn the basic features of the Coveo platform including: cloud architecture, indexing, querying, search and usage analytics. <i>*This is class is REQUIRED before taking any other Coveo Training course.</i>	2.5 hours	VILT On-Demand	FREE
Coveo Basic Analytics	Understand how to measure the success of your Coveo search solution, monitor user behaviors and evaluate performance using Coveo Usage Analytics. Learn how to identify areas to optimize and improve the search experience.	4 hours	VILT On-Demand	\$250
▶ Intermediate				
Coveo Intermediate Analytics	Learn how to utilize the Analytics features to maximize user adoption and improve search success. This course covers more in-depth topics compared to the Coveo Basics Analytics course to help refine self-service success, agent adoption and content gap metrics and tuning search behaviors for more relevant results. You will gain the needed insights and skills to move your Coveo solution up The Coveo Relevance Maturity™ Model scale from being reactive to proactive to predictive.	4 hours	VILT On-Demand	\$250
Coveo for Sitecore Administration	Building up on Coveo Fundamentals, this course empowers non-developers to leverage the features of Coveo for Sitecore and to help improve the search experience for their audiences. No coding required! In addition, this course will help you make the transition from the development team to operation team by ensuring the autonomy of the latter in the daily tasks of managing Coveo for Sitecore.	12 hours	VILT On-Demand	\$750
Coveo Cloud Platform Administration	Learn how to manage data sources and user roles within the Coveo platform. This class includes information on the different Coveo connectors, expression and ranking basics as well as a behind the scenes look at the converter API.	12 hours	VILT On-Demand	\$750



▶ Advanced				
Coveo for Sitecore Developer	Building up on Coveo Fundamentals, this course empowers non-developers to leverage the features of Coveo for Sitecore and to help improve the search experience for their audiences. No coding required! In addition, this course will help you make the transition from the development team to operation team by ensuring the autonomy of the latter in the daily tasks of managing Coveo for Sitecore.	20 hours	ILT	\$1,250
Coveo for Salesforce Developer	Review concepts from the Platform Administration course to help set up for developer training. Review the meaning of "Content into Context", the definition of a Coveo Document and how it sustains a Search Experience. Review the tools to administer a Coveo instance including Indexing Pipelines that will allow you to get a firm grip on integrating content within the Index. Learn how to use the integration points within an Indexing Pipeline to customize a Coveo Document.	16 hours	VILT On-Demand	\$1,000

Additional Information

- ▶ Access the [Services](#) page for more information on our services
- ▶ Contact Your Customer Success Manager or Client Executive for any issues or questions about training.
- ▶ Contact our training department for any other training requests at: trainingrequest@coveo.com