

Enterprise Discovery to Facilitate Decision-Making and Mitigate Risk

In today's marketplace, with data repositories across the enterprise growing at exponential rates, internal knowledge and relevant information is becoming increasingly difficult to find and retrieve when it is needed. With Enterprise Discovery software, companies' information silos are indexed in an 'always current', centralized and scalable manner to provide a comprehensive view of corporate operations, intellectual property and relational capital.

By allowing for such prompt access through enterprise discovery, management is better informed to make decisions, retain and use critical knowledge, as well as mitigate the risk and cost of litigation. This white paper presents the various areas of business that benefit from Enterprise Discovery software, including compliance, litigation preparedness, strategic and operational planning, information security, and human resources management. Furthermore, it provides detailed guidance on how to select the right Enterprise Discovery solution for your organization.

Compliance

In today's market, more regulation is expected to promote confidence and provide greater stability.¹ Enterprise Discovery solutions help identify which data repositories need to be archived and audited and provide a single point of access and view of all the information contained on the corporate network. They ensure that the right decisions are made in the process of implementing and adhering to compliance, such as archiving and document retention policies. Furthermore, with an Enterprise Discovery solution, mechanisms can be put in place to monitor and alert when compliance is breached.

Legal

Given the current macroeconomic climate, with increased job losses, broken contracts and other economic hardships, enterprises should expect more litigation and regulation. Enterprise Discovery solutions can reduce both and benefit a company's legal operations in a number of ways, including litigation preparedness and documentation support.

Business Knowledge

Enterprise Discovery solutions enable the indexing of information to provide business leaders with a unique and unprecedented view of their operations. By aggregating and indexing structured and unstructured data, Enterprise Discovery solutions provide the ability to uncover trends, opportunities and threats, as well as enhance information security.

Human Resources Management

An Enterprise Discovery solution can help HR teams in supporting the company's continued success by ensuring knowledge continuity, improving efficiency and productivity and assisting in employment litigation, in particular during times of employee turnover and mergers and acquisitions.

Questions to Ask Solution Providers

When speaking with a solution provider, it is important to understand their product, capabilities and how they can meet your needs. This white paper identifies the key questions to ask when conducting your research.

¹ Brian W. Hill, Forrester Research, [Trends 2009: eDiscovery, 2009](#).