

Coveo Enterprise Search 6.0

Quest Archive Manager Connector

Coveo's *Quest Archive Manager* connector allows the user to index the email content using *Coveo Enterprise Search for Email*.

Features

The *Quest Archive Manager* connector allows the user to search for emails archived by *Quest Archive Manager*. By also crawling the *Microsoft Exchange* content using the *Microsoft Exchange* connector, the Coveo search can give a unified view of all the email content accessible, no matter where it is.

Requirements

The *Quest Archive Manager* connector uses the functionalities of the *.Net Framework 2.0*; hence, it must be installed before proceeding with the connector's installation and configuration.

Important: When the installation kit is launched, CES 6 automatically installs Internet Information Services (IIS) and *.NET Framework* with the all the appropriate options on all supported versions of *Windows* (if they are not already installed). This facilitates the deployment of CES on *Windows Server 2008* as well as on other *Windows* versions.

Installation

The *Quest Archive Manager* connector is directly available in the list of connectors when creating a source.



Configuration

▶ How to Setup an Administrative Account

In order to crawl multiple mailboxes using a single source, it is important to setup a special account in the *Quest Archive Manager Administration*. This account must be assigned to all the mailboxes crawled.

▶ How to Configure a User Identity based on an Administrative Account

Once the connector's administrative account has been setup, it is important to configure a CES user identity:

1. In the Administration Tool, access the **Administrators** page (Configuration > Security).
2. In the left navigation pane, click **User Identities**. The **User Identities** page is displayed.
3. Click . The **Modify User Identity** page is displayed.
4. In the **Name**, **User** and **Password** fields, enter the credentials of the administrative account.
5. Click .

Security - User...

Name

User

Password

Options Support basic authentication


Client certificate Use client certificate

Store

Certificate

Used By

▶ **How to Setup a Quest Archive Manager Source**

1. In the Administration Tool, access the **Sources and Collections** page (Index> Sources and Collections).
2. In the **Sources** section, click  **Add**. The **Add Source** page is displayed.

Note: It is possible to create a new collection in which all *Quest Archive Manager* sources will be indexed.

3. From the **Source Type** dropdown list, select **Quest Archive Manager**—which has been created during the installation. The parameters created in the **Microsoft Exchange Connector** setup are displayed.

Collection: E-mails - Add Source Help

Defines the parameters of the source of documents.

Name ?

Source Type

Addresses

Depends on the additional connector used.
One entry per line.

4. Enter the appropriate values for an account that can read all the mailboxes entered in the **Addresses** box.

Parameter	Value
Name	The name of the source.
Addresses	URI of the starting addresses must be in the following form: AM://servername:port/ It is possible to target a single mailbox or single folder: AM://servername:port/mailboxname/foldername
WebServiceAddress	Path to <i>AfterMailService.asmx</i> . It is the relative path after AM://servername:port/ that leads to the Web services.
IndexArchiveManagerSecurity	By default (false), the security set on the items is the security that the original mailbox has in <i>Active Directory</i> . When they are unavailable or the parameter is set to True, the securities found in <i>Archive Manager</i> are added.
MaxNumberOfRetries	When an operation of the Web services fails, this is the number of attempts performed before passing to the next item or stopping (depending on the error).
RetryDelay	Amount of time to wait between each attempt.

5. Select the **Case-Sensitive** option.
6. Set the user identity that contains the necessary credentials on the source.