

Enterprise Desktop Search

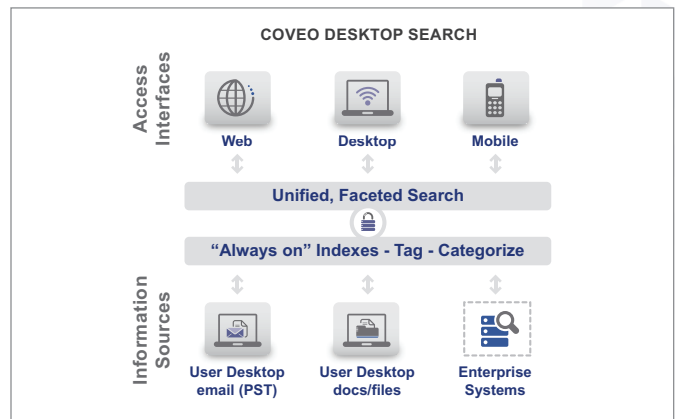
An industry first in enterprise search

Unified, cross-enterprise search of employee PC and laptop content – all documents, files, contacts, email and attachments (in PST files) – accessible even when PCs and laptops are offline.

Facilitate investigation and adherence to regulatory and corporate guidelines, ensure knowledge continuity, and increase productivity with cross-enterprise desktop search.

The Coveo Enterprise Desktop Search application provides an investigation-ready, central index and administrator-assignable, permission-based search of all cross-enterprise desktop and laptop content, even when these systems are offline, ensuring:

- ▶ Improved investigation capabilities, compliance and reduced risk – thanks to the centrally indexed content from cross-enterprise PCs and laptops; alerts and monitoring of storage and transmission of sensitive or inappropriate information and intellectual property
- ▶ IT control over desktop content search tools – eliminating independently downloaded consumer search applications that can adversely affect system performance and create potential security risks through the storage of indexed content outside corporate domains
- ▶ Knowledge continuity when employees leave the company or are transferred, helping preserve access to their ongoing projects, company IP, customer relationships and accumulated knowledge
- ▶ Increased productivity as employees find important information faster, saving time better spent on innovation and customer relationships, as well as reducing redundant work



Coveo Enterprise Desktop Search helps you discover the most challenging enterprise content: local documents, files, email and attachments residing on the desktops and laptops of all employees in an intuitive, unified search

Index, search and rapidly pinpoint precise information from enterprise-wide desktop content

- ▶ Employees locate precise content in local documents, files, emails and attachments, as well as other enterprise systems, up to 10x faster
- ▶ Reduce risk associated with desktop file and email storage, and the challenges of multiple interfaces to locate information
 - Indexing, tagging and categorization of all enterprise desktop content
 - Intuitive, unified search seamlessly returns results from all desktop content, and other enterprise systems, when combined with additional connectors

Administrative tools ease investigation, ensure compliance and protection of sensitive information and aid knowledge continuity

- ▶ Permission-based access facilitates investigations by allowing unified search through cross-enterprise PC and laptop content, and may be combined with all enterprise systems through additional connectors
- ▶ Monitor and alert on transmission of sensitive or inappropriate information and non-compliant activities

What's included

- Coveo Enterprise Search 6.1 Platform
- Enterprise Desktop Search Connectors
- Desktop Search Interface
- Web Access Interface

- Always-on, Central Index
- Mobile Access Interface
- Search Facets

Options

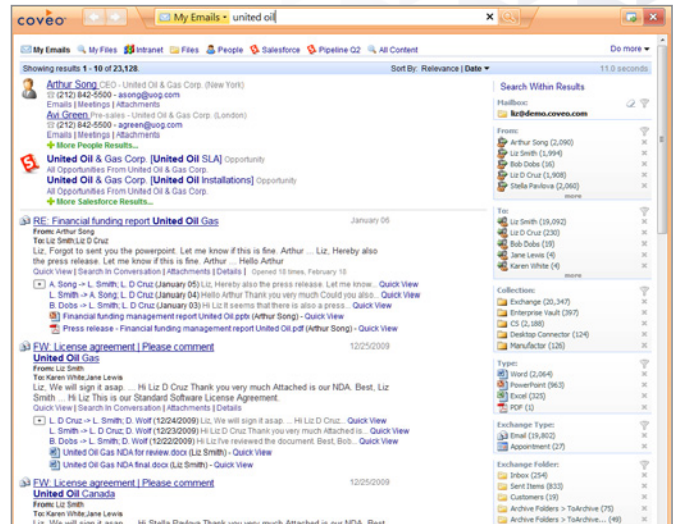
- Outlook Plug-in
- Additional Connectors

Productivity-enhancing features save time, eliminate the need to sort, file and categorize files and email

- ▶ Faceted navigation, including sender, recipient, attachment type, mail folder, etc.
- ▶ At-a-glance context displays the first few lines of a document or email
- ▶ Quickview to view files, emails and attachments without launching another application
- ▶ Related email conversations are automatically grouped together in search results, providing a logical view of extended email conversations

Quickly deploy to meet both today's needs as well as future requirements with the modular, scalable Coveo Enterprise Search 6.1 platform

- ▶ Deployment in hours or days, not months – resulting in rapid ROI, often in as little as a few weeks or months
- ▶ Complete, integrated security means information is only accessible with appropriate access rights
- ▶ Additional Coveo connectors easily expand access to other enterprise information repositories – ensuring your investment can easily adapt to support future requirements
- ▶ Self-service customization requires minimal investment to tailor interfaces and results to your needs
- ▶ Index billions of documents (up to 50M docs/server), requiring as much as 70% less server footprint than competing solutions – providing the lowest industry TCO
- ▶ Dynamic reporting capabilities put relevant, visual information at the fingertips of business stakeholders



Intuitive interfaces provide unfettered access to information – anywhere, anytime

- ▶ Access information on desktop systems whether in the office or in the field, even when laptops are offline
- ▶ Intuitive interfaces – integrated Outlook Sidebar, desktop floating search bar, web, and mobile search – can integrate additional information sources
- ▶ Live-indexing provides continuous, up-to-date information in search results

To Coveo, risk is a four-letter word

We will work with you to provide a free, rapid proof-of-concept on your company's live data, enabling you to test and use Coveo Enterprise Desktop Search before investing significant time or money – eliminating the risk from your purchase decision.

Information and video demos are available at coveo.com

Recommended Software & Hardware

- CPU: dual 2.0 Ghz or faster processors
- RAM: 4 GB or more
- 150 MB disk space for Coveo
Disk space for the search index varies based on the size of the original documents. Rule-of-thumb: allow for 50% of the size of the original documents (e.g., 1 million documents can take ~40GB disk)
- Microsoft Windows Server 2003 or 2008
- .NET Framework 3.5 or later

- Microsoft Internet Explorer 6.0 or higher, Mozilla Firefox 2 or higher
- Microsoft Windows XP or later (desktop search interface)

Mobile Interface support:

BlackBerry

Windows Mobile