



Coveo for Salesforce

EDITIONS & PRICING

	Free	Express	Pro	Enterprise
Price	\$ 0	\$ 800 / month*	Starts at \$ 1,750 / month†	CONTACT US
Salesforce Cloud	Community Cloud App Cloud	Community Cloud App Cloud	Community Cloud App Cloud Service Cloud	Community Cloud App Cloud Service Cloud
Cloud Indexing	—	—	✓	✓
Content Sources				
Sources: Salesforce Content	✓	✓	✓	✓
Sources: Cloud Applications	—	—	Includes Web, Sitemap, Amazon S3, Push API \$150 / month per additional cloud source or \$400 / month for all cloud sources	All cloud sources
Sources: On-Premise Applications	—	—	—	✓
Maximum number of Items	—	—	500,000 items included \$500 / month for one additional set of 500,000 Maximum 1,000,000 items total	Contact Us
Usage Analytics				
Usage Analytics Events	100,000 / month	250,000 / month	Unlimited search-related events 100,000 custom events	Unlimited search-related events 100,000 custom events
Usage Analytics Dashboards	5	Unlimited	Unlimited	Unlimited
Data Export	—	✓	✓	✓
Data Visibility	1 month	6 month	6 month	Multi-year
Machine Learning				
Automatic Relevance Tuning	✓	✓	✓	✓
Query Suggest	✓	✓	✓	✓
Term Detection	✓	✓	✓	✓
Recommendations	—	✓	✓	✓
Personalization	—	✓	✓	✓
Case Deflection Workflow	—	—	✓	✓
Support and Customer Success				
Online Community Support	✓	✓	✓	✓
Basic Support	—	✓	✓	✓
Customer Success Program	—	Standard Package Included	Standard Package Included Additional Packages Available	Contact Us
Time to Go Live				
Time	Minutes	Minutes	Days	Weeks

* Minimum one-year contract required
 † Minimum three-year contract required
 ** Level of support varies by tiers. Contact Coveo for details

GET STARTED

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CONTACT US

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